



Malibu Soccer Academy – COVID Update as of May 13, 2020

Dear Malibu Soccer Academy Families,

First and foremost, we hope you and your loved ones are safe and well! We wanted to send you another update about summer 2020. We found out last week that Pepperdine will **NOT** be allowing students to be on campus in the month of JUNE and therefore, that also means **NO CAMPS IN JUNE!!!**

As a result, all the families that signed up for **ANY JUNE CAMP** (*Day Camp #1 or #2, All Girls Junior Elite, Boys and Girls Junior Elite*) will have their Malibu Soccer Academy accounts credited (*for info on transfers, credits and refunds ...see "THREE OPTIONS" section below.*)

As we mentioned in our last email, we have some contingency weeks ready to go in July (all days between July 9-25) that can be used for make-up sessions for June's lost camps should the county give us the green light.

But until late May or first week of June, these are the **THREE OPTIONS** each family has in terms of what comes next for their children and finances:

TRANSFER – The moment we have guidance from the County of Los Angeles AND Pepperdine we will "UPDATE AND ACTIVATE" the new sessions available in July on our website. At that time, you would simply need to send an email to info@malibusocceracademy.com and put "**TRANSFER**" *in the subject field* and **tell us which camp(s) you would like to move your child or children into**. We will make the necessary adjustments at that point and send you a confirmation along with an invoice.

CREDIT - IF you paid a \$100 deposit at the time of your sign ups, your account will be credited \$100 for **ANY FUTURE CAMP** at **ANY TIME** during the course of the **NEXT YEAR** through **SUMMER 2021**. That credit can be applied to any of the camps we run year round including our *One Day College ID Clinics, Holiday Camps, Specialty Finishing/GK sessions*, as well as our normal *Full and Half Day Camps along with our Residential programs*.

IF you paid your **BALANCE IN FULL** during the online sign up process, you will automatically be **refunded** all of your money less a \$100 credit and the same future camp options will be available to you as listed above.

Again, if you wish to have your account credited for future camps...**YOU DON'T NEED TO DO ANYTHING** as we will automatically credit your account and give you a statement of that credit.

REFUND - Should you need a **FULL REFUND**, know that we can refund you all of your money back less our *reduced \$50 administrative/transactional fee* for costs we have already incurred. Please send us an email with "REFUND" in the subject line and we will process your request.

IMPORTANT INFO

CAMPERS THAT ARE FLYING IN FOR MALIBU SOCCER ACADEMY

We HIGHLY suggest you look into the flexibility of your airline ticket and make sure it is refundable or flexible in terms of changing flight itineraries. As much as we are planning on running these camps in July, we want to make sure your expenses are mitigated should we not be able to accommodate our community at that time.

ALL OVERNIGHT CAMPERS.

Due to the restrictions surrounding Covid-19, if we host camps in July, it is a good bet that we will be limiting numbers in all of these July camps to comply with safety standards in place with the Los Angeles County Health Department.

Furthermore, it is possible that we change the status of all overnight campers to commuters if compelling science and health guidance encourage us to move in that direction. Should that happen, there would be an adjustment to the price structure of our camps to reflect the loss of room and board.

As you can tell...more questions than answers at this time. Rather than speculating, we are anxiously waiting on final confirmation (late May) to lay out the details about our July plans.

These are unprecedented times and as such, we are doing our best to make this current adversity a future opportunity. We believe now, more than ever, that there is immense value to what Malibu Soccer Academy can offer this community. We've been creating "amazing" life memories for soccer players and their families for over 25 years and we don't plan on stopping anytime soon.

Should you have any concerns about the above policies, please call Shelby at (805) 279-6155 and we will do our very best to make sure you are taken care of.

Our hope is that you can persevere with us until we know how we plan to navigate this summer and beyond. In the meantime, thank you for your patience and patronage.

With Hope and Optimism,

Tim and Shelby Ward
Owners and Soccer Parents
Malibu Soccer Academy